Order Number
2022-ASLB-001
Product
Complaint
Order Received
01/05/2022
Status
Investigation Complete
Processor
syconda.marrow
Board
ASLB

Payment History
No payment required.

Investigator: George Daniels george.g.daniels@ncdps.gov 3101 Industrial Drive, Suite 104 Raleigh, NC 27609 984-220-8624

Investigation Due Date: Monday, March 7th 2022
Complaint Submission: C7RBGBW4Q (/dynamic?orderid=C7RBGBW4Q)

Complaint Review for Board Meeting Date: 11/17/2022

Committee Result
Note
Defer to the November 2022 Board meeting and refer this matter to the full Board for consideration.

Board Result
Accepted
Note
Find a violation of NCGS 74D-2. Continue the cease and desist previously issued to Garrett Langley and Flock Safety.

Edit

Allegation Information

Allegations
NCGS 74D-2

Company

BPNs
Licensees
Garrett Langley

Edit

Complainant Information Not Required to Submit

Your Name

First Name

Middle Name

Last Name

Suffix

Organization Agency, if applicable

Organization Agency

Your Address

Address Line 1

Address Line 2

City

State

Select ...

Zip

Country

United States

County

Mailing is same address as physical.

Your Phone Number

Primary Number

Enter Phone Number

Your Email

Email Address

Who the complaint is against

Name of Company Manager/QA

First Name

Garrett

Middle Name

Last Name

Langley

Suffix

Company Name

Name of Company

Flock Group Inc.

DBA

Flock Safety

Company Address

Address Line 1

1170 Howell Mill Road NW

Address Line 2

Suite 210

City

Atlanta

State

Georgia

Zip

30318-8637

Country

United States

County

Fulton

☐ **Mailing is same address as physical.**

Mailing Address *Post Office Box Number Acceptable.

Address Line 1

2870 Peachtree Road

Address Line 2

#708

City

Atlanta

State

Georgia

Zip

30305-2918

Country

United States

County

Fulton

Company Phone Numbers

Company Phone Number

(866) 901-1781

Company Fax Number

Enter Phone Number

Company Email QA/Licensee email if available

Email Address

support@flocksafety.com

Violation Information

Alleged Violation Date

01/03/2022

Alleged Violation Location

Throughout N.C.

Witnesses

Are there any witnesses?

○ **Yes** ◉ **No**

Witness List

Add Witness

Details of Complaint

★ Please give a description of complaint.

My neighborhood HOA has contracted with the Flock Group Inc./Flock Safety to install at least four security cameras/license plate readers at the entrances/exits to my neighborhood. Furthermore, a Google search shows Flock Safety has performed similar work for various neighborhoods and local governments in N.C. The company's website advertises services in N.C. (https://www.flocksafety.com/carolinas/), but this company is not licensed to install cameras.

Additional Documentation Upload

Additional Documentation 1.

Browse Select file (.jpg, .jpeg, .png, .pdf)

Additional Documentation 2.

Browse Select file (.jpg, .jpeg, .png, .pdf)

Additional Documentation 3.

Browse Select file (.jpg, .jpeg, .png, .pdf)

Background Check:

Process	Status	Initials	Date	
CRC CHECK				

Process	Status	Initials	Date	
FP SENT				
FP RESULTS				

Process	Status	Initials	Date

Comments:

Process	Status	Initials	Date

Deferred to November 2022, per a request from Flock's attorney. See attached. -Paul 8/11/22

Re-Notice for date, time and place of July meeting sent 6/22/2022. SM

From: Sherwin, Paul <paul.sherwin@ncdps.gov>
Sent: Wednesday, May 4, 2022 8:30 AM
To: Odom, Kim <kim.odom@ncdps.gov>; Daniels, George G <george.g.daniels@ncdps.gov>
Subject: RE: [External] Re: FW: 2022-ASLB-008, Flock

Kim,

Deferral approved.

George: Please let Flock know this is the final deferral. They will need to appear at the July 2022 Grievance Committee hearing to request additional deferrals from the Committee.

Thanks,

Paul Sherwin
Director

From: Sherwin, Paul <paul.sherwin@ncdps.gov>
Sent: Friday, February 25, 2022 8:43 AM
To: Odom, Kim <kim.odom@ncdps.gov>
Subject: RE: [External] Flock Safety LPR Camera

Kim,

Deferral approved.

Thanks!

Paul Sherwin
Director
NCDPS Private Protective Services
Alarm Systems Licensing Board
Private Protective Services Board

Main Office: 919-788-5320
Direct: 984-220-8625
Cell: 919-218-1549
E-mail: paul.sherwin@ncdps.gov

3101 Industrial Dr, Suite 104
Raleigh, NC 27609

From: Robert Koon <robert.koon@flocksafety.com>
Sent: Thursday, February 24, 2022 2:19 PM
To: Daniels, George G <george.g.daniels@ncdps.gov>
Subject: Re: [External] Flock Safety LPR Camera

CAUTION: External email. Do not click links or open attachments unless you verify. Send all suspicious email as an attachment to Report Spam.

Inspector Daniels,

We respectfully request a deferral on this matter in order to prepare a comprehensive response.

Sincerely,

Robert Koon
Field Enablement

Process	Status	Initials	Date	
PHOTO				
AUTHORIZED RELEASE				
CE CREDITS				
CE EXEMPT				
Deputy Director				

Comments:

CWC				
Date Received				
TERMINATION DATE				

Investigator Notes (/interviewQuestions/complaintquestions/2022-ASLB-001)

Work Comments:

+ 17 Attached Documents

+ Add files...

File Name
Description
Attached By
Attached

Screenshot 2022-01-04 161825.png (/attachedFiles/2022-ASLB-001/1641417455800)
Screenshot 2022-01-04 161825.png
kim.odom
01/05/22 16:17

Screenshot 2022-01-04 161912.png (/attachedFiles/2022-ASLB-001/1641417456180)
Screenshot 2022-01-04 161912.png
kim.odom
01/05/22 16:17

Screenshot 2022-01-04 161953.png (/attachedFiles/2022-ASLB-001/1641417456584)
Screenshot 2022-01-04 161953.png
kim.odom
01/05/22 16:17

Screenshot 2022-01-04 162022.png (/attachedFiles/2022-ASLB-001/1641417457150)
Screenshot 2022-01-04 162022.png
kim.odom
01/05/22 16:17

Screenshot 2022-01-04 162207.png (/attachedFiles/2022-ASLB-001/1641417457517)
Screenshot 2022-01-04 162207.png
kim.odom
01/05/22 16:17

Screenshot 2022-01-04 162306.png (/attachedFiles/2022-ASLB-001/1641417457932)
Screenshot 2022-01-04 162306.png
kim.odom
01/05/22 16:17

Screenshot 2022-01-04 162526.png (/attachedFiles/2022-ASLB-001/1641417458397)
Screenshot 2022-01-04 162526.png
kim.odom
01/05/22 16:17

Flock C&D.pdf (/attachedFiles/2022-ASLB-001/1641417458799)
Flock C&D.pdf
kim.odom
01/05/22 16:17

Flock complaint form.pdf (/attachedFiles/2022-ASLB-001/1641417459176)
Flock complaint form.pdf
kim.odom
01/05/22 16:17

Flock email.pdf (/attachedFiles/2022-ASLB-001/1645644974527)
kim.odom
02/23/22 14:36

Flock Nov 2022 Deferral Request.pdf (/attachedFiles/2022-ASLB-001/1660221989299)
paul.sherwin
08/11/22 08:46

Flock License Required Full Report.pdf (/attachedFiles/2022-ASLB-001/1666984569181)
william.raften
10/28/22 15:16

Flock agreement 2.jpg (/attachedFiles/2022-ASLB-001/1684946159611)
paul.sherwin

05/24/23 12:35

Flock agreement.jpg (/attachedFiles/2022-ASLB-001/1684946162460)
paul.sherwin
05/24/23 12:36

Gray letter to Flock Safety.pdf (/attachedFiles/2022-ASLB-001/1694028565969)
paul.sherwin
09/06/23 15:29

Flock Prelim Injunc 23CV003667-910.pdf (/attachedFiles/2022-ASLB-001/1698942363971)
paul.sherwin
11/02/23 12:26

Flock Safety TRO 23CV003667-910.pdf (/attachedFiles/2022-ASLB-001/1698942392530)
paul.sherwin
11/02/23 12:26

Action Date:
Action User:
Action Type:
Description / Notes:

1/5/22 4:17 PM
kim.odom
CreatedComplaint
Created complaint 2022-ASLB-001 from complaint submission C7RBGBW4Q

1/5/22 4:17 PM
kim.odom
OwnerChange
The application was moved to user 'george.g.daniels'.

2/9/22 4:27 PM
kim.odom
SaveProgress
The application data was updated.

2/23/22 2:36 PM
kim.odom
SaveProgress
The application data was updated.

2/25/22 10:28 AM
kim.odom
SaveProgress
The application data was updated.

2/25/22 10:28 AM
kim.odom
SaveProgress
The application data was updated.

2/25/22 10:28 AM
kim.odom
SaveProgress
The application data was updated.

5/4/22 3:55 PM
kim.odom
SaveProgress
The application data was updated.

5/4/22 3:55 PM
kim.odom
SaveProgress
The application data was updated.

6/23/22 10:21 AM
syconda.marrow
SaveProgress
The application data was updated.

6/23/22 10:24 AM
syconda.marrow
SaveProgress

The application data was updated.

7/5/22 7:05 PM

george.g.daniels

InterviewUpdated

Interview Information Updated

7/5/22 7:05 PM

george.g.daniels

OwnerChange

The application was moved to user 'kim.odom'.

7/6/22 2:14 PM

kim.odom

InterviewUpdated

Interview Information Updated

7/6/22 2:15 PM

kim.odom

InterviewUpdated

Interview Information Updated

7/6/22 2:15 PM

kim.odom

InterviewUpdated

Interview Information Updated

7/6/22 2:16 PM

kim.odom

InterviewUpdated

Interview Information Updated

7/6/22 2:17 PM

kim.odom

InterviewUpdated

Interview Information Updated

7/6/22 2:17 PM

kim.odom

InterviewUpdated

Interview Information Updated

7/6/22 2:18 PM

kim.odom

InterviewUpdated

Interview Information Updated

7/6/22 2:18 PM

kim.odom

InterviewUpdated

Interview Information Updated

7/6/22 2:20 PM

kim.odom

InterviewUpdated

Interview Information Updated

7/6/22 2:20 PM

kim.odom

InterviewUpdated

Interview Information Updated

7/6/22 2:21 PM

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7/6/22 2:38 PM
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7/6/22 2:39 PM
kim.odom
InterviewUpdated
Interview Information Updated
7/6/22 2:39 PM
kim.odom
InterviewUpdated
Interview Information Updated
7/6/22 2:39 PM
kim.odom
OwnerChange
The application was moved to user 'amanda.rolle'.
7/6/22 3:37 PM
kim.odom
InterviewUpdated
Interview Information Updated
7/13/22 11:20 AM
paul.sherwin
OwnerChange
The application was moved to user 'syconda.marrow'.
7/20/22 4:37 PM
syconda.marrow
SaveProgress
The application data was updated.
7/20/22 4:44 PM
syconda.marrow
SaveProgress

The application data was updated.

7/20/22 4:44 PM

syconda.marrow

SaveProgress

The application data was updated.

7/20/22 4:44 PM

syconda.marrow

SaveProgress

The application data was updated.

7/20/22 4:45 PM

syconda.marrow

SaveProgress

The application data was updated.

7/20/22 7:03 PM

paul.sherwin

SaveProgress

The application data was updated.

7/20/22 7:03 PM

paul.sherwin

SaveProgress

The application data was updated.

7/28/22 3:30 PM

syconda.marrow

SaveProgress

The application data was updated.

7/28/22 3:31 PM

syconda.marrow

SaveProgress

The application data was updated.

8/11/22 8:42 AM

paul.sherwin

SaveProgress

The application data was updated.

8/11/22 8:46 AM

paul.sherwin

SaveProgress

The application data was updated.

8/11/22 8:46 AM

paul.sherwin

SaveProgress

The application data was updated.

8/11/22 8:46 AM

paul.sherwin

SaveProgress

The application data was updated.

11/21/22 2:36 PM

syconda.marrow

SaveProgress

The application data was updated.

5/24/23 12:36 PM

paul.sherwin

SaveProgress

The application data was updated.

9/6/23 3:29 PM

paul.sherwin

SaveProgress

The application data was updated.

11/2/23 12:26 PM

paul.sherwin

SaveProgress

The application data was updated.

11/2/23 12:26 PM

paul.sherwin

SaveProgress

The application data was updated.

Move Order

Assign Inv

Order Pending

Request Documentation

Add Invoice (/dynamicapp/invoice/new?associatedOrderId=2022-ASLB-001)

Approve Order

Withdraw Order

Deny Order

Assess Fine

Allegations

Audit

Print Letter

Background Check		
CRC CHECK	✔	✖
FP SENT	✔	✖
FP RESULTS	✔	✖
PHOTO	✔	✖
AUTHORIZED RELEASE	✔	✖
CE CREDITS	✔	✖
CE EXEMPT	✔	✖
Deputy Director	✔	✖
CWC	✔	✖
Date Received	✔	✖
TERMINATION DATE	✔	✖

Save Progress

Print

Search Archive

11/16/2023

FINAL INVESTIGATIVE REPORT **FILE NUMBER:** 2022-ASLB-001

TO: Alarm Systems Licensing Board

FROM: Investigator George Daniels

RE:

COMPLAINT FILED AGAINST:

Garrett Langley
Flock Safety
2870 Peachtree Road
#708
Atlanta, GA 30305-
2918

COMPLAINT FILED BY:

OVERVIEW

Flock Safety, Inc., is servicing and installing license plate reader camera systems in the NC area without the proper license in violation of NC74D-2. The information was reported by an anonymous complainant to this agency.

INTRODUCTION

An anonymous complaint was filed alleging that Mr. Langley, owner of Flock Safety Inc., Atlanta, GA was advertising and operating a license plate reader and surveillance camera service and installation business, without being properly licensed: "My neighborhood HOA has contracted with the Flock Group Inc./Flock Safety to install at least four security cameras/license plate readers at the entrances/exits to my neighborhood. Furthermore, a Google search shows Flock Safety has performed similar work for various neighborhoods and local governments in N.C. The company's website advertises services in N.C. (https://www.flocksafety.com/carolinas/), but this company is not licensed to install cameras."

Further investigation disclosed that Flock Safety is operating without being properly licensed in accordance with NCGS 74-D. In viewing the website, information was found that Flock had advertised their business as a security systems service and installation company. The website refers to their systems as "Flock Safety security cameras" and "Flock Safety license plate reader cameras." The website states that the company installs security cameras and license plate readers at entrances and exits of neighborhoods.

During the initial interview of Mr. Robert Koon, Regional Director of Flock Safety on February 15, 2022, he stated that his company was unaware of the need to be licensed by the NCASLB as the work they provided was in close coordination with local law enforcement as a tool to assist in enforcing regulations and observing activities in the area. According to Mr. Koon, Flock Safety helps HOAs, neighborhood associations, and law enforcement work together to capture the objective evidence needed to reduce crime rates, improve neighborhood security and protect home values. Mr. Koon was verbally advised of the Cease and Desist at which time he requested a deferral of the case to be heard at the May 2022 NCASLB grievance meeting.

A cease and desist was issued January 5, 2022.

These allegations would be possible violations of NCGS 74-D which states the following:

74D-2. License Required.

(a) License Required. - No person, firm, association, corporation, or department or division of a firm, association or corporation, shall engage in or hold itself out as engaging in an alarm systems business without first being licensed in accordance with this Chapter. A department or division of a firm, association, or corporation may be separately licensed under this Chapter if the distinct department or division, as opposed to the firm, association, or corporation as a whole, engages in an alarm systems business. The department or division shall ensure strict confidentiality of private security information, and the private security information of the department or division must, at a minimum, be physically separated from other premises of the firm, association, or corporation. For purposes of this Chapter an "alarm systems business" is defined as any person, firm, association or corporation that does any of the following:

(1) Sells or attempts to sell an alarm system device by engaging in a personal solicitation at a residence or business to advise, design, or consult on specific types and specific locations of alarm system devices.

(2) Installs, services, monitors, or responds to electrical, electronic or mechanical alarm signal devices, burglar alarms, monitored access control, or cameras used to detect burglary, breaking or entering, intrusion, shoplifting, pilferage, theft, or other unauthorized or illegal activity. This provision shall not apply to a locking device that records entry and exit data and does not transmit the data in real time to an on-site or off-site monitoring location, provided the installer is duly licensed by the North Carolina Locksmith Licensing Board

The following procedures were used in order to conduct a special review of these allegations:

Interviews:

Anonymous complainant

Robert Koon, Flock Safety (FSS) Atlanta, GA

Mike Molina, Attorney, FSS, Atlanta, GA

Ryan Beaver, Attorney, Beaver and Bradley, Charlotte, NC

Documents Reviewed:

ASL documentation pertaining to Flock Safety

Flock website and Facebook information

Anonymous complaint document

Flock PDF to HOA residents (dated January 20, 2022)

WITNESS STATEMENTS AND INTERVIEWS

Anonymous Complainant:

In January 2022, an anonymous complainant filed a complaint and stated that his/her neighborhood HOA has contracted with the Flock Group Inc./Flock Safety to install at least four security cameras/license plate readers at the entrances/exits to the complainant's neighborhood. Furthermore, a Google search shows Flock Safety has performed similar work for various neighborhoods and local governments in N.C. The company's website advertises services in N.C. (https://www.flocksafety.com/carolinas/), but this company is not licensed to install cameras. The anonymous complainant provided a Flock announcement PDF (see attachment) describing what they would be doing.

Flock Safety's website was reviewed. Under the "products" tab is a heading for "Flock cameras" with the statement "Stop missing investigative leads. Flock has cameras for both neighborhood and police use." The website also states: "7/10 crimes are committed with the use of a vehicle. Capture the vehicle details you need to track leads and solve crime. Flock Safety's patented Vehicle Fingerprint™ technology lets you search by vehicle make, color, type, license plate, state of the license plate, missing plate, covered plate, paper plate, and unique vehicle details like roof racks, bumper stickers, and more."

Robert Koon, Regional Supervisor, Flock Safety, Inc., Morrisville, North Carolina (866) 901-1781:

On February 15, 2022, Mr. Koon was interviewed by this office pertaining to this complaint. Mr. Koon stated that he had several years' experience working with installing license readers and the cameras used in neighborhoods for random and targeted (entrance and exits) surveillance. Mr. Koon stated that they are usually contacted by the interested party (HOA or Law Enforcement) to install and monitor the cameras. The information that is obtained from the cameras is coordinated with local law enforcement or HOA for further action. Mr. Koon stated that he was unaware of any regulation or necessity for the company to obtain an alarm license. Mr. Koon stated that he would consult with his company for further action on this issue. Mr. Koon stated that the position of Flock is to maximize neighborhood security with Flock Safety's License Plate Reading Cameras. License plate reader cameras work because most crime is committed with a vehicle. Therefore, whether it's vandalism, theft, or other suspicious activity, Flock Safety's technology quickly and objectively identifies a suspect's vehicle. If a crime does occur, Flock can automatically alert local law enforcement. He stated that Flock Safety is now in over 1,500 communities and partners with 1,200 law enforcement agencies in the nation.

Contact was again made with Mr. Koon in April 2022 pertaining to this case. Mr. Koon stated that the company attorney would be handling this matter and would be in contact with this office.

Mike Molina, Attorney for Flock Safety, Inc., Atlanta, Georgia, (415) 805-6738:

On April 2, 2022, contact was made with Mr. Molina via email. Mr. Molina stated that he would be representing the company and further requested additional time to prepare for the NCASLB grievance committee. The case was deferred until July 2022. All the pertinent documentation was sent to Mr. Molina.

Ryan Beaver, Attorney for Flock Safety, Inc., Beaver and Bradley, Charlotte, NC

On May 3, 2022, contact was made with Mr. Beaver pertaining to this investigation. Mr. Beaver was briefed on this investigation after informing this office that he was the local representive of Flock for this complaint. Mr. Beaver requested all documentation on this investigation. He was given copies of the complaint and corresponding documentation.

LICENSING/REGISTRATION HISTORY

Flock Safety has never held a license in NC.

DISCIPLINARY ACTIONS

None

SUMMARY OF INVESTIGATION

A complaint was made to this office that Flock Safety, Inc, was installing and servicing surveillance cameras at a neighborhood in North Carolina without being properly licensed. A cease and desist order was issued on January 5, 2022.

Mr. Koon (area representative for Flock Safety, Inc) was informed of this investigation and the fact that he could not operate an alarm company in NC without being properly licensed through the NCASLB. Mr. Koon stated that Flock Safety is a company developing a public safety operating system that helps communities and law enforcement. It provides wireless and infrastructure-free cameras to capture the evidence police need to solve crimes.

From the information retrieved from the website and from the complainant, it was noted that Flock Safety was working in North Carolina without NCASLB License.

Flock Safety violated the NCGS 74D-2 (a) (1) and (2) installing surveillance camera systems without being properly licensed.

VIOLATIONS

NCGS74D-2 (a) (1):

a) License Required. - No person, firm, association, corporation, or department or division of a firm, association or corporation, shall engage in or hold itself out as engaging in an alarm systems business without first being licensed in accordance with this Chapter. A department or division of a firm, association, or corporation may be separately licensed under this Chapter if the distinct department or division, as opposed to the firm, association, or corporation as a whole, engages in an alarm systems business. The department or division shall ensure strict confidentiality of private security information, and the private security information of the department or division must, at a minimum, be physically separated from other premises of the firm, association, or corporation. For purposes of this Chapter an "alarm systems business" is defined as any person, firm, association or corporation that does any of the following:

(1) Sells or attempts to sell an alarm system device by engaging in a personal solicitation at a residence or business to advise, design, or consult on specific types and specific locations of alarm system devices

(2) Installs, services, monitors, or responds to electrical, electronic or mechanical alarm signal devices, burglar alarms, monitored access control, or cameras used to detect burglary, breaking or entering, intrusion, shoplifting, pilferage, theft, or other unauthorized or illegal activity

Any alleged allegations or suggested resolution by the staff has not yet been reviewed by the North Carolina Alarm Systems Licensing Board or one of its Committees. You should understand that the once presented to the Board or Committee, the staff’s position may be adopted, amended, or reversed.

Gmail [redacted]

Information about the new [redacted] camera system

1 message

[redacted] Thu, Jan 20, 2022 at 11:50 AM

Dear [redacted] Residents,

Last year the old cameras that were placed near the intersection of [redacted] and [redacted] were removed. The HOA Board researched several companies to secure replacements of the cameras. We also wanted to provide coverage at both entrances in [redacted] County providing support for the entire community. We are pleased to announce that [redacted] HOA has partnered with Flock Safety, a national neighborhood security provider that specializes in community safety using license plate reading cameras. License plates are the #1 piece of evidence that police request in the case of criminal activity such as home and car break-ins. Flock Safety's cameras are entirely self-sufficient; they are solar-powered and send footage via mobile technology to a secure cloud-based network unique to our community. The cameras record footage but also have both day and night-time capability to read and record license plates that pass through our community. We anticipate both entrances to be operational by January 31, 2022.

Privacy is a top concern for Flock and [redacted]. The footage and data that is collected is automatically deleted after 30 days and is accessible with board approval to law enforcement. In the event of a crime, access can be shared, and footage can be downloaded and stored by either the community or local authorities.

Despite this technology, it is just a camera. The primary way to deter crime is a responsibility we each own individually: lock your doors to your home and vehicles, keep your valuables out of sight. We are fortunate to live in such a safe neighborhood, but we believe that this service will both further deter mischief crimes and provide a valuable resource to our residents. This camera system is available at both entrances to [redacted] either at [redacted] or at [redacted] Road shortly before reaching [redacted]. The cameras record inbound and outbound.

What we recommend:

1) [redacted] encourages you to register to our community's SafeList. It's up to you whether you provide your actual name, but by registering your license plate, we will know that your vehicle belongs to a resident when sorting through footage in the event of a crime.

The link to the secure Safelist site is: https://admin.flocksafety.com/register/resident[redacted]

Check out this PowerPoint for instructions.

2) If you are in danger please call 911. If you have been a victim of a crime, please report it first to the police department. Then, you can send an email to [redacted] or [redacted] and they can help provide footage or provide access to the detective assigned to the case.

3) Wave and smile to your neighbors and continue to make [redacted] an incredible place to live!

Considerations:

- The existence of Flock Safety cameras should NOT be relied upon by any individual for safety or security. Individuals are encouraged to take additional precautions to ensure the safety of their property.
- [redacted] HOA and Flock Safety are NOT law enforcement agencies and are not in a position to undertake law enforcement activities. Any illegal activity should be reported to law enforcement immediately for investigation.

Sincerely,

[redacted] HOA Board

Please note: The links in the eblast letter may or may not work for you. We are attaching a pdf version of this letter. If you open it and click the links they will work.

-

[redacted]

FlockAnnouncement pdf.pdf
125K

Gmail [redacted]

Fire Department Reporting and Vehicle Registration for Cameras System 2022

1 message

[redacted] Tue, Feb 22, 2022 at 10:26 AM

Dear [redacted] Residents,

As you know, [redacted] is located in both [redacted] County and [redacted] County. The [redacted] Fire Department serves the homes in both counties through Fire Station [redacted] located on [redacted] Road.

The area along the [redacted] County line, including the homeowners in [redacted] are located right on the border of two boundaries for cellular use which could route your 911 call via cell phone to another 911 dispatch office other then [redacted]

In order to provide the best and fastest service, please be certain to state that your area is supported by [redacted] 911. You should tell the call taker at 911 that the [redacted] Fire Department is the primary responder. The call taker will then know to transfer the call to [redacted] 911.

Please note that all license plate reading cameras are operational at both entrances of [redacted]. [redacted] encourages you to register to our community's SafeList. It's up to you whether you provide your actual name, but by registering your license plate, we will know that your vehicle belongs to a resident when sorting through footage in the event of a crime.

The link to the secure Safelist site is: https://admin.flocksafety.com/register/resident [redacted]

Thank you,

[redacted] HOA

--

[redacted]

North Carolina Department of Public Safety

Alarm Systems Licensing Board

Roy Cooper, Governor
Eddie Buffaloe, Secretary

Caroline Valand, Chief Deputy Secretary
Paul Sherwin, Director

COMPLAINT FORM

Your Name _____
First Middle Last

Address _____
State Zip Code

Telephone () _____ E-mail Address: _____

Complaint Against:

Name of Licensee Garrett Langley

Company Flock Group, Inc dba Flock Safety

Address 2870 Peachtree Road, #708, Atlanta, GA 30305-2918
Street & Number City State Zip Code

Telephone (866) 901-1781

Date(s) of Alleged Violation _____

Are there any witnesses? Yes ___ No x x If yes, list their name(s), address(es) and telephone number(s):

Explain the nature of your complaint in detail (you may attach additional sheets):

My neighborhood HOA has contracted with the Flock Group Inc./Flock Safety to install at least four security cameras/license plate readers at the entrances/exits to my neighborhood. Furthermore, a Google search shows Flock Safety has performed similar work for various neighborhoods and local governments in N.C. The company's website advertises services in N.C. (https://www.flocksafety.com/carolinas/), but this company is not licensed to install cameras.

IMPORTANT NOTE: In accordance with the North Carolina Public Records Act [N.C.G.S. 132] this form will be sent to the individual you are complaining about along with any attachments you submit with this complaint.

"I hereby certify that all statements and allegations set forth in the complaint are true and accurate to the best of my knowledge."

_____ _____
Signature of Complainant Date

MAILING ADDRESS:
3101 Industrial Drive, Suite 104
Raleigh, NC 27609

OFFICE LOCATION:
3101 Industrial Drive, Suite 104
Raleigh, NC 27609
Telephone: (919) 788-5320
Email: ppsasl@ncdps.gov

www.ncdps.gov/asl

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North Carolina Department of Public Safety

Alarm Systems Licensing Board

Roy Cooper, Governor
Eddie Buffaloe, Secretary

Caroline Valand, Chief Deputy Secretary
Paul Sherwin, Director

January 5, 2022

Garrett Langley
Flock Group, Inc. dba Flock Safety
2870 Peachtree Road, #708
Atlanta, GA 30305-2918

RE: CEASE AND DESIST

Dear Mr. Langley:

This office has obtained evidence to indicate that Flock Safety has been advertising and engaging in the alarm services profession in North Carolina without having been properly licensed with the North Carolina Alarm Systems Licensing Board (ASLB).

1. *This is a violation of N.C.G.S. 74D-2(a) which states: "License Required. No person, firm, association, corporation, or department or division of a firm, association or corporation, shall engage in or hold itself out as engaging in an alarm systems business without first being licensed in accordance with this Chapter.*

   (1) Sells or attempts to sell an alarm system device by engaging in a personal solicitation at a residence or business to advise, design, or consult on specific types and specific locations of alarm system devices.

   (2) Installs, services, monitors, or responds to electrical, electronic or mechanical alarm signal devices, burglar alarms, monitored access control, or cameras used to detect burglary, breaking or entering, intrusion, shoplifting, pilferage, theft, or other unauthorized or illegal activity.

As a result, **YOU ARE HEREBY DIRECTED TO IMMEDIATELY CEASE AND DESIST CONDUCTING ALL ALARM SYSTEM RELATED ACTIVITIES IN THIS STATE WHICH INVOLVES THE ADVERTISING OF SERVICES, THE SOLICITATION, INSTALLING OR MONITORING OF SECURITY ALARM SERVICES (INCLUDING CAMERA) AND THE INSTALLATION AND MAINTENANCE THEREOF.** Should you fail to immediately comply with this directive, this office will pursue further legal action to include the filing of criminal charges and/or the filing of a civil injunction, if necessary.

Respectfully,

Paul Sherwin, Director
North Carolina Department of Public Safety
Private Protective Services

Flock Safety | How Flock Safety is
flocksafety.com/articles/how-flock-safety-is-helping-this-neighborhood-prevent-car-break-ins
Apps Google NC DPS OSC - Login to BEA... PPSM Process Orders NC PPSB Dashboard NC PPSB PPS2000 ASL Permitium Imported Other bookmarks Reading list

How Flock Safety is Helping This North Carolina Neighborhood Prevent Car Theft

Reports of neighborhood burglary had been circulating in a North Carolina community. Residents heard the reports and made the decision to install a Flock Safety security camera that would protect against crimes like car break-ins and home theft.

Early one morning after the camera was installed, someone broke into two cars in that neighborhood, stealing several valuable items. When residents awoke, they found their personal belongings missing and their cars ransacked. There were no eyewitnesses to the crime, but the victims had a timeframe – between 12:30 and 5 a.m.

The solution: a camera that sees the whole story of a crime.

While neighbors didn't witness the theft, their Flock Safety license plate reader cameras did.

The Flock camera system was able to capture key details that would aid the neighborhood in handing over concrete evidence to local police. Flock allows users to narrow down their search of the footage based on date, time, vehicle type, color, and license plate number. It also has the ability to show how many times a vehicle has passed by the camera, thus easily funneling out residents.

These details are exactly what detectives look for to move forward on a crime case.

Using Flock's camera footage search, residents found that a vehicle had entered the neighborhood for the first time during 12:30 and 5 a.m. – when they knew the car theft occurred.

Type here to search
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1/4/2022

Flock Safety | How Flock Safety is
flocksafety.com/articles/how-flock-safety-is-helping-this-neighborhood-prevent-car-break-ins
Apps Google NC DPS OSC - Login to BEA... PPSM Process Orders NC PPSB Dashboard NC PPSB PPS2000 ASL Permitium Imported Other bookmarks Reading list

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These details are exactly what detectives look for to move forward on a crime case.

Using Flock's camera footage search, residents found that a vehicle had entered the neighborhood for the first time during 12:30 and 5 a.m. – when they knew the car theft occurred.

With this information, residents were able to work with the police to report the break-ins and hand them objective evidence. After this success, residents put together a community outreach notice to ensure additional security measures to promote neighborhood safety. Several more residents even registered their vehicle license plates on the **Flock Safety Safe List**, which allowed the search to distinguish between "Resident" and "Non-Resident."

Flock Safety helped this neighborhood set the course to prevent car break-ins in the future by providing evidence in a case that would have otherwise gone unsolved.

Prevent Crime In Your Neighborhood

SCHEDULE A DEMO

1

Related Articles

All Articles

Type here to search

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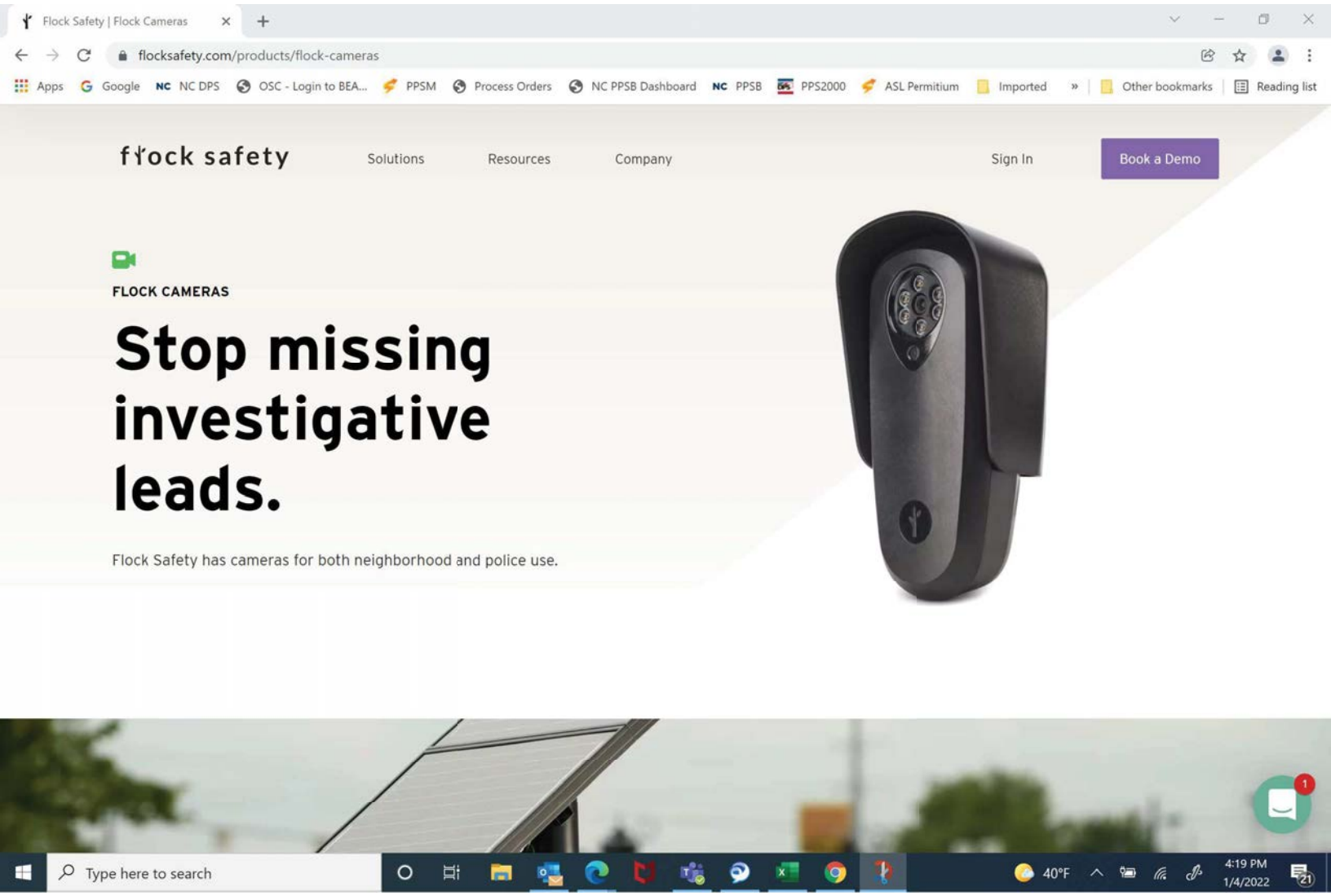
Flock Safety | Flock Cameras
flocksafety.com/products/flock-cameras
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NC PPSB Dashboard
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Reading list
flock safety
Solutions
Resources
Company
Sign In
Book a Demo
FLOCK CAMERAS
Stop missing investigative leads.
Flock Safety has cameras for both neighborhood and police use.

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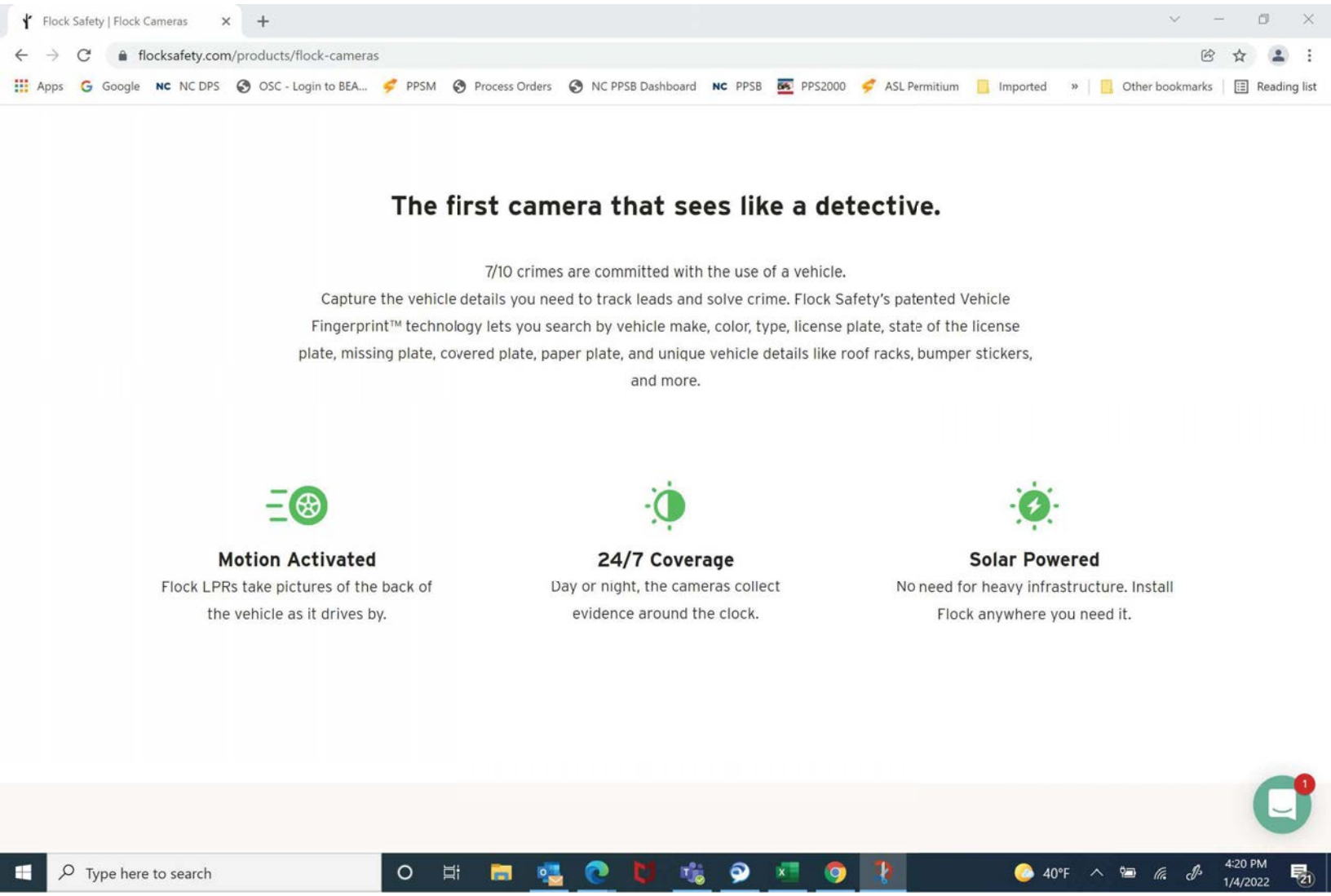
1/4/2022


Flock Safety | Flock Cameras
flocksafety.com/products/flock-cameras
Apps
Google
NC DPS
OSC - Login to BEA...
PPSM
Process Orders
NC PPSB Dashboard
PPSB
PPS2000
ASL Permitium
Imported
Other bookmarks
Reading list
The first camera that sees like a detective.
7/10 crimes are committed with the use of a vehicle.
Capture the vehicle details you need to track leads and solve crime. Flock Safety's patented Vehicle Fingerprint™ technology lets you search by vehicle make, color, type, license plate, state of the license plate, missing plate, covered plate, paper plate, and unique vehicle details like roof racks, bumper stickers, and more.
Motion Activated
Flock LPRs take pictures of the back of the vehicle as it drives by.
24/7 Coverage
Day or night, the cameras collect evidence around the clock.
Solar Powered
No need for heavy infrastructure. Install Flock anywhere you need it.
Type here to search
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1/4/2022

Flock Safety | Flock Cameras

flocksafety.com/products/flock-cameras

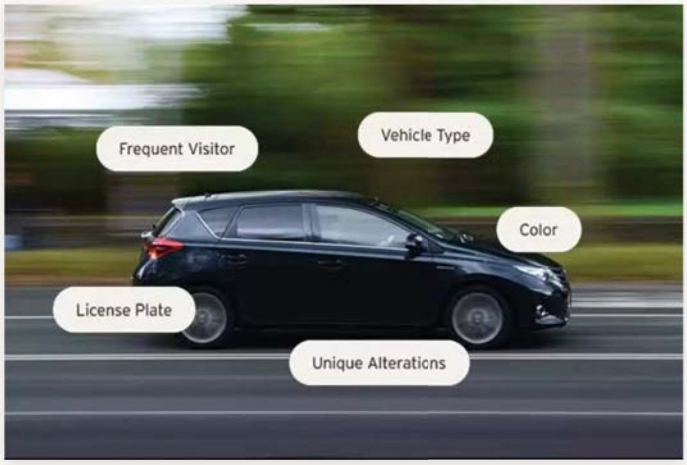
Apps Google NC DPS OSC - Login to BEA... PPSM Process Orders NC PPSB Dashboard NC PPSB PPS2000 ASL Permitium Imported Other bookmarks Reading list

flock safety

Solutions Resources Company Sign In Book a Demo

Why choose Flock Safety cameras?

Capture More | Install Anywhere | Maintenance Free | Discreet Design



Capture More

We build, install, service, and maintain your cameras for the life of the contract. You never need to worry if your cameras are online and working. That's our job and we'll always take care of it for you.

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Flock Safety | Flock Cameras

flocksafety.com/products/flock-cameras

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flock safety

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Install Anywhere

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Type here to search

40°F 4:22 PM 1/4/2022

Beyond license plates, vehicles matter

Individuals planning to commit a crime also know that license plates are identifiable data points, so what happens if they steal a car or a license plate tag to commit a crime? Flock is a step ahead. Using patented Vehicle FingerprintTM technology, the camera captures the vehicle make, color, type, license plate, state of the license plate, missing plate, covered plate, paper plate, and over 20 unique vehicle details like roof racks and bumper stickers.

So if a traditional security camera or an eyewitness saw a yellow SUV with a roof rack, a detective would use Flock to turn thousands of hours of video into the one suspect vehicle that happens to be a yellow SUV with a roof rack. Narrowing the focus to the pertinent evidence saves a tremendous amount of time and leads to a faster case clearance.

How real-time alerts stop crime

Flock Safety technology integrates with the National Crime Information Center (NCIC), to provide alerts to dispatch and patrol officers on vehicle license plates associated with outstanding warrants, missing persons, and stolen vehicles. Since stolen vehicles are often used to perpetuate more crime, and the inhabitants of those vehicles are more likely to have been involved in violent crime, a stop of a stolen vehicle as a result of a Flock alert disrupts the crime cycle by removing criminal transportation and arresting suspects.

Signatures on reverse

5-18-23

Proposed Settlement

(1) Flock Safety will apply for licensure w/ ASLB by June 1, 2023.

(a) It is understood that licensure will not be final until electrical license by qualifier is obtained

(2) Flock Safety will not pursue, bid, or enter new contracts until licensed.

(a) Flock will note on its website that licensure is pend in NC

(3) Flock Safety will partner w/ a licensed installer to perform existing contracts.

(4) Flock will provide information re: first work and # of open contracts in NC for purposes of determining Past license fees due.

(5) Board will consider Flock's application @ July 20, 2023 meeting

Ryan Lee Beaver

Ryan Beaver for
Flock Safety

Jeff Gray for
ABLB

[redacted]

September 6, 2023

Via Electronic Mail & U. S. Mail [redacted]
Ryan L. Beaver
Bradley
214 North Tryon Street, Suite 3700
Charlotte, NC 28202

Re: ***N. C. Alarm Systems Licensing Board v. Flock Group, Inc. d/b/a Flock Safety, 23 CVS 3667-910 Wake County***
Our File: 3394.000001

Dear Ryan:

I realize "formal" letters are rarely used by attorneys (and others) anymore, but I wish to convey the seriousness of this matter.

I recognize that you and I have tentatively resolved this case, however, I see no signs your client takes this matter seriously. Flock Safety is subject to a Cease and Desist from the Board but continues to solicit business, and sign contracts, as recently as July 1st with the Town of Apex. I have received calls and e-mails from municipal and police attorneys advising me that representatives of Flock Safety have told them that the lawsuit is settled and it is licensed to do business; it is not.

Flock Safety's attempts at licensure have been half-hearted, at best:

- Flock's Qualify Agent, Daniel Moreno, missed the agreed upon application deadline of June 1, 2023.
- To date, Mr. Moreno has not provided documentation of experience to qualify for the license. Nor has he completed the Certified Alarm Technician Level 1 course. Therefore, we don't know if he qualifies for the license.
- To date, Mr. Moreno does not hold a N. C. electrical license and Flock Safety has not given the Board the name of any person employed with Flock in N. C. who does.
- To date, Mr. Moreno has failed to provide detailed disposition information related to criminal charges in California from 2002 and 2007.
- To date, Mr. Moreno has failed to provide an explanation for his unfavorable credit report.

I have been consistent in asking you the status of the proposed Settlement Agreement and insistent it now be a Consent Order signed by a Superior Court Judge due to Flock Safety's pattern of conduct. I have received no response.

Here is how this is going to go: I will give Flock seven (7) days from the date of this letter to file an Answer. Whether it does or not, on the eighth day I will file and calendar either a Motion for Summary Judgment or calendar the hearing on the injunction.

Further, at the Board's next meeting, which is Thursday, September 21st, I will ask that the offer of settlement be withdrawn.

Very truly yours,

BAILEY & DIXON, LLP

Jeffrey P. Gray

JPG:alb

cc: Stephen Wheeler, Chair (via e-mail)
Paul Sherwin, Director (via e-mail)

FILED
DATE:October 31, 2023
TIME: 10/31/2023 11:52:38 AM
WAKE COUNTY
SUPERIOR COURT JUDGES OFFICE
BY: S. Smallwood

STATE OF NORTH CAROLINA

COUNTY OF WAKE

IN THE GENERAL COURT OF JUSTICE
SUPERIOR COURT DIVISION
23CV003667-910

NORTH CAROLINA ALARM SYSTEMS LICENSING BOARD,

Plaintiff,

v.

FLOCK GROUP, INC. d/b/a FLOCK SAFETY,

Defendant.

ORDER PARTIALLY GRANTING PRELIMINARY INJUNCTION

THIS MATTER, coming before the undersigned Judge of Superior Court on Plaintiff's verified Complaint for Injunctive Relief, subsequent Motion for Temporary Restraining Order and resulting Order Granting Temporary Restraining Order ("TRO"), and based upon a review of the verified Complaint, Affidavit, Order Granting TRO, case law, exhibits, Memorandum of Law, and Affidavits, and the arguments of counsel for Plaintiff and Defendant, the Court finds as follows:

1. That Plaintiff filed a verified Complaint for Injunctive Relief in Wake County Superior Court on March 3, 2023, seeking to enjoin Defendant from violating the Alarm Systems Licensing Act, Chapter 74 of the North Carolina General Statutes (the "Act").

2. That Plaintiff's verified Complaint alleges Defendant is violating the Act, by advertising, contracting, and installing a camera system that reads motor vehicle license plates, stores that information, then uses it to detect criminal, unauthorized or illegal activity.

3. That a copy of Plaintiff's verified Complaint was attached to Plaintiff's Motion for Temporary Restraining Order and incorporated therein.

4. That Defendant had been under investigation by Plaintiff for over a year for engaging in the alleged unlicensed activity outlined in Plaintiff's Complaint.

5. That Defendant is subject to a Cease & Desist letter and Defendant is fully aware that a license is required for Defendant to conduct business in North Carolina.

6. That Defendant has applied to be licensed but has not yet completed the process.

7. That although unlicensed, Defendant has continued to advertise, solicit contracts, contract for installation, and install its system for municipalities, universities, and homeowners associations.

8. That Plaintiff contends its cameras do not "detect" unauthorized or illegal activity as prescribed by N. C. Gen. Stat. §74D-2(a)(2) thereby requiring licensure.

9. That Plaintiff Board's interpretation of its licensing requirements is reasonable, and in keeping with its Act, the spirit of the Act, and what the Act seeks to accomplish and there is a likelihood Plaintiff will prevail on the merits of this case.

10. That if the public policy of the State is that there is no irreparable harm from engaging in the alarm systems business without being licensed our legislature would not have passed the Act and thereby required a license. All other licensed businesses, and well as the public, are harmed by the conduct of Defendant and this injury is irreparable.

11. That Defendant has—and continues to—violate the laws of the State of North Carolina even after being advised of the license requirements and ordered to Cease and Desist.

12. That Defendant's actions are an immediate and direct threat to the public health, safety, and welfare, the Defendant's failure to be licensed constitutes irreparable harm, and there is a likelihood of success on the merits of Plaintiff's case.

IT IS HEREBY ORDERED that a Preliminary Injunction is entered enjoining Defendant and Defendant's officers, agents, and employees from installing any further camera systems or servicing any existing camera system as such systems are defined by the Act.

IT IS FURTHER ORDERED that Defendant is not enjoined from installing any further camera systems or servicing any existing cameras systems as such systems are defined by the Act if said installation or service is supervised or completed by a third-party company that is licensed by Plaintiff.

IT IS FURTHER ORDERED that the Plaintiff is an agency of the State of North Carolina and no bond shall be required.

IT IS FURTHER ORDERED that Court will hold a status conference during the Court session beginning Monday, November 27, 2023 regarding this Preliminary Injunction and the Defendant's attempts to obtain its license.

This the 30th day of October, 2023.

Vinston M. Rozier, Jr.
Superior Court Judge Presiding

FILED
DATE:October 26, 2023
TIME: 10/26/2023 7:10:43 AM
WAKE COUNTY
SUPERIOR COURT JUDGES OFFICE
BY:SS

STATE OF NORTH CAROLINA	IN THE GENERAL COURT OF JUSTICE SUPERIOR COURT DIVISION
COUNTY OF WAKE	23CV003667-910
NORTH CAROLINA ALARM SYSTEMS LICENSING BOARD, Plaintiff, v. FLOCK GROUP, INC. d/b/a FLOCK SAFETY, Defendant.	ORDER GRANTING TEMPORARY RESTRAINING ORDER

THIS MATTER, coming before the undersigned Judge of Superior Court on Plaintiff's verified Complaint for Injunctive Relief and subsequent Motion for Temporary Restraining Order pending a hearing on Plaintiff's verified Complaint for Injunctive Relief, and based upon a review of the verified Complaint, presentation of documents at the hearing, and argument of counsel for the Plaintiff Board and for the Defendant, the Court finds as follows:

1. The Plaintiff filed a verified Complaint for Injunctive Relief in Wake County Superior Court on March 3, 2023, seeking to enjoin Defendant from violating the Alarm Systems Licensing Act, Chapter 74 of the North Carolina General Statutes, by advertising, contracting, and installing a camera system that reads motor vehicle license plates, stores that information, then uses it to detect criminal, unauthorized or illegal activity.

2. That a copy of Plaintiff's verified Complaint was attached to Plaintiff's Motion and incorporated therein.

3. That Defendant had been under investigation by the Plaintiff Board for over a year for engaging in unlicensed activity related to the Plaintiff's Complaint.

4. That Defendant is subject to a Cease & Desist letter from Plaintiff Board and is fully aware that Plaintiff Board has taken the position that a license to conduct Defendant's business in North Carolina is required.

5. That Defendant disputes that its business activities are governed by the Alarm Systems Licensing Act, Chapter 74 of the North Carolina General Statutes.

6. The Defendant has continued to contract for installation of its system for municipalities, universities, and homeowners associations.

7. That Plaintiff Board believes Defendant has—and continues to—violate the laws of the State of North Carolina even after being advised of the license requirements.

8. That Defendant's actions are an immediate and direct threat to the public health, safety, and welfare, the Defendant's failure to be licensed constitutes irreparable harm, and there is a likelihood of success on the merits of Plaintiff's case.

IT IS HEREBY ORDERED that a Temporary Restraining Order is entered enjoining Defendant and Defendant's officers, agents, and employees from contracting new business for (a) fulfill any existing contracts by installation of the system (b) the installation of its camera system, and (c) otherwise providing alarm systems business services of any kind, or otherwise holding itself out as engaged in the alarm systems business services in North Carolina as defined by the Alarm Systems Licensing Act. This Order is hereby issued on this the 9th day of October, 2023, at 10:49 a.m. This Temporary Restraining Order shall be effective until the 23rd day of October, 2023, at 10:00 a.m.

IT IS FURTHER ORDERED that the Plaintiff is an agency of the State of North Carolina and no bond shall be required.

A hearing on the Plaintiff's Preliminary Injunction shall be held at the Wake County Superior Court, Wake County Courthouse, Courtroom 10-A, Raleigh, North Carolina on the 23rd day of October, 2023, at 10:00 a.m. or as soon thereafter as the Court may reach said matter.

10/24/2023

G. Bryan Collins, Jr.
Superior Court Judge Presiding

Sherwin, Paul

From: Sherwin, Paul
Sent: Thursday, August 11, 2022 8:42 AM
To: Gray, Jeffrey
Cc: Odom, Kim; Daniels, George G
Subject: RE: [External] FW: September 15 ASLB Meeting - FLock Safety

Jeff,

No, no problem. We'll defer it.

Thanks,

Paul Sherwin
Director
NCDPS Private Protective Services
Alarm Systems Licensing Board
Private Protective Services Board

Main Office: 919-788-5320
Direct: 984-220-8625
Cell: 919-218-1549
E-mail: paul.sherwin@ncdps.gov

3101 Industrial Dr, Suite 104
Raleigh, NC 27609

From: Gray, Jeffrey [redacted]
Sent: Wednesday, August 10, 2022 7:26 PM
To: Sherwin, Paul <paul.sherwin@ncdps.gov>
Subject: [External] FW: September 15 ASLB Meeting - FLock Safety

CAUTION: External email. Do not click links or open attachments unless you verify. Send all suspicious email as an attachment to Report Spam.

Paul:

See, below. Do you have any problem with deferring Flock Safety until the November Board meeting?

Jeff

From: Beaver, Ryan [redacted]
Sent: Tuesday, August 9, 2022 1:50 PM
To: Gray, Jeffrey [redacted]
Subject: September 15 ASLB Meeting - FLock Safety

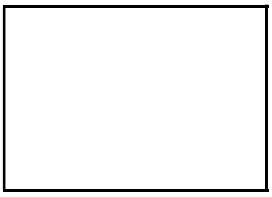
Jeff,

I hope you are doing well. I have recently been notified that I am on a trial calendar the week of the ASLB Meeting in September. If my notes are correct, the meeting is schedule for 9/15 at 1:00 pm.

Can you please advise whether it would be possible for us to reschedule my appearance before the board to discuss the policy implications of the issues raised by Flock Safety at last month's grievance hearing for the next meeting, which I believe will be in November.

Thank you,

Ryan



Ryan L. Beaver
Partner
e: [redacted] w: bradley.com
d: .782.1671
Bradley Arant Boult Cummings LLP
Truist Center, 214 North Tryon Street, Suite 3700
Charlotte, NC 28202-1078
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North Carolina Department of Public Safety

Alarm Systems Licensing Board

Roy Cooper, Governor
Eddie M. Buffaloe Jr., Secretary

Stephen Wheeler, Chair
Paul Sherwin, Director

COMPLAINT FROM

July 25, 2022

COMPLAINT AGAINST
Garrett Langley
2870 Peachtree Road #708
Atlanta, GA 30305-2918

CASE NUMBER
2022-ASLB-001

BOARD FINDINGS

RE: Review of Complaint by the Alarm Systems Licensing Board

STATUTE / RULE: Possible violation of NCGS 74D-2

This Notice is to inform you that the above-referenced Complaint was presented to the Grievance Committee on Thursday, July 20, 2022, for their informal review. The Committee made the following recommendation:

Defer to the September 2022 Board meeting and refer this matter to the full Board for consideration.

On July 21, 2022, the Alarm Systems Licensing Board took the following action:

Accepted.

Any further questions about this matter should be directed to the Licensing Section of this office.

Sincerely,

Stephen Wheeler
Chairperson

Paul Sherwin
Director

cc: Garrett Langley

Certified Mail/Return Receipt Requested

MAILING ADDRESS:
3101 Industrial Drive, Suite 104
Raleigh, NC 27609

OFFICE LOCATION:
3101 Industrial Drive, Suite 104
Raleigh, NC 27609
Telephone: (919) 788-5320
Email: ppsasl@ncdps.gov

www.ncdps.gov/asl
An Equal Opportunity employer

MINUTES OF THE
NORTH CAROLINA ALARM SYSTEMS LICENSING BOARD

DATE: November 17, 2022

TIME: 1:00 P.M.

PLACE: Hampton Inn and Suites – Raleigh/Crabtree
3920 Arrow Dr.
Raleigh, NC 27609

SUBMITTED BY: Paul Sherwin, Director

MEMBERS PRESENT	**MEMBERS ABSENT**
Stephen Wheeler (virtual)	Larry Proctor
Jim Crabtree	Robert Graham
Mack Donaldson	
Mary Wood	
Caroline Brown	

STAFF PRESENT	**STAFF ABSENT**
Director Paul Sherwin	
Attorney Jeff Gray	
Field Services Supervisor Kim Odom	
ASLB Board Secretary Syconda Marrow (virtual)	
Deputy Secretary Caroline Valand	
Gary Bullard	
George Daniels	
Darla Cole	
Lee Kelly	
Daniel Cheatham	

VISITORS
Dwayne Guerrero
Jennifer Baratta
William Moore

The November 17, 2022, meeting of the North Carolina Alarm Systems Licensing Board was called to order by Vice-Chair Jim Crabtree at 1:00 P.M.

Attorney Jeff Gray read the following statement:

"In accordance with the State Ethics Act, it is the duty of every Board member to avoid both conflicts of interest and the appearance of conflict. If any Member has any known conflict of interest or appearance of conflict with respect to any matter coming before this Board today, please identify the conflict or appearance of conflict and refrain from the deliberation and vote in that matter."

Vice-Chair Jim Crabtree welcomed all guests.

FINAL AGENCY DECISION

Attorney Jeff Gray recused himself as counsel to the Board and presented the Proposal for Decision written by Administrative Law Judge Stacey Bice Bawtinhimer in the case of James Bryan Talton v. North Carolina Alarm Systems Licensing Board.

CAROLINE BROWN MADE A MOTION TO ACCEPT JUDGE BAWTINHIMER'S RECOMMENDATION THAT JAMES TALTON BE ISSUED AN ALARM REGISTRATION. SECONDED BY MARY WOOD. MOTION CARRIED. NONE OPPOSED.

SEPTEMBER 2022 MEETING MINUTES

CAROLINE BROWN MADE A MOTION TO ACCEPT THE NOVEMBER 17, 2022, BOARD MEETING MINUTES. SECONDED BY MARY WOOD. MOTION CARRIED. NONE OPPOSED.

COMMITTEE REPORTS

Caroline Brown presented the Grievance Committee report. The Committee met on November 17, 2022, from 9:00 A.M. to 10:19 A.M. and heard a total of nine cases.

See attachment for the full Grievance Committee Report.

MACK DONALDSON MADE A MOTION TO APPROVE THE GRIEVANCE COMMITTEE REPORT. SECONDED BY MARY WOOD. MOTION CARRIED. NONE OPPOSED.

Jim Crabtree presented the Screening Committee report. The Committee met on November 17, 2022, from 11:05 A.M. to 11:59 A.M. to review a total of 10 license applications and one license reinstatement denial appeal.

See attachment for the full Screening Committee Report.

CAROLINE BROWN MADE A MOTION TO ACCEPT THE SCREENING COMMITTEE REPORT. SECONDED BY MARY WOOD. MOTION CARRIED. NONE OPPOSED.

Mack Donaldson presented the Training and Education Committee Report. The Committee evaluated five applications for new continuing education courses and recommended denying all

five due to three of the courses being too long (24 hours) and two courses lacking enough relevant information.

See attachment for the full Continuing Education Committee Report.

CAROLINE BROWN MADE A MOTION TO ACCEPT THE TRAINING AND EDUCATION COMMITTEE REPORT. SECONDED BY MARY WOOD. MOTION CARRIED. NONE OPPOSED.

OLD BUSINESS

None.

NEW BUSINESS

Mack Donaldson discussed attending the annual conference of the International Association of Security and Investigative Regulators (IASIR) in Huntsville, Alabama, October 12-14, 2022. Attorney Jeff Gray and Director Paul Sherwin also attended. Mr. Donaldson explained that the conference included valuable information and topics from various speakers and presented a unique networking opportunity for regulators and industry members.

DIRECTOR'S REPORT

Director Paul Sherwin presented the Director's Report. The report included information about personnel changes, the status of the Board's active licensees and registrants, and a Board finances update.

See attachment for the full Director's Report.

MARY WOOD MADE A MOTION TO ACCEPT THE DIRECTOR'S REPORT. SECONDED BY MACK DONALDSON. MOTION CARRIED. NONE OPPOSED.

ATTORNEY'S REPORT

Attorney Jeff Gray delivered his Attorney's Report, which included updates about the status of consent agreements, pending administrative rules changes, and legislative updates.

See attachment for the full Attorney's Report.

CAROLINE BROWN MADE A MOTION TO ACCEPT THE ATTORNEY'S REPORT. SECONDED BY MARY WOOD. MOTION CARRIED. NONE OPPOSED.

GOOD OF THE ORDER

None.

CLOSED SESSION

STEPHEN WHEELER MADE A MOTION TO GO INTO CLOSED SESSION TO CONSIDER A MATTER DEFERRED FROM THE JULY 21, 2022, GRIEVANCE COMMITTEE TO THE FULL BOARD AT THE REQUEST OF FLOCK SAFETY, THE SUBJECT OF THE INVESTIGATION. JIM CRABTREE SECONDED THE MOTION. MOTION CARRIED. NONE OPPOSED.

CAROLINE BROWN MADE A MOTION TO RETURN TO OPEN SESSION. MARY WOOD SECONDED THE MOTION. MOTION CARRIED. NONE OPPOSED.

MOTION BY STEVEN WHEELER TO FIND FLOCK SAFETY IN VIOLATION OF G.S. 74D-2(a)(2) FOR INSTALLING CAMERAS USED TO DETECT CRIMES OR OTHER UNAUTHORIZED OR ILLEGAL ACTIVITY WITHOUT A LICENSE. CEASE AND DESIST TO BE CONTINUED. MARY WOOD SECONDED THE MOTION. MOTION CARRIED. NONE OPPOSED.

JIM CRABTREE MADE A MOTION TO ADJOURN. SECONDED BY MARY WOOD. MOTION CARRIED. NONE OPPOSED.

Meeting Adjourned: 2:46 P.M.

Paul Sherwin, Director

Syconda Marrow, Board Secretary

MINUTES OF THE
NORTH CAROLINA ALARM SYSTEMS LICENSING BOARD

CLOSED SESSION

DATE: November 17, 2022

TIME: 1:48 P.M.

PLACE: Hampton Inn and Suites – Raleigh/Crabtree
3920 Arrow Dr.
Raleigh, NC 27609

SUBMITTED BY: Paul Sherwin, Director

MEMBERS PRESENT
Stephen Wheeler (virtual)
Jim Crabtree
Mack Donaldson
Mary Wood
Caroline Brown

MEMBERS ABSENT
Larry Proctor
Robert Graham

STAFF PRESENT
Director Paul Sherwin
Attorney Jeff Gray
Board Secretary Syconda Marrow (virtual)
Field Services Supervisor Kim Odom
Investigator George Daniels

THE FULL BOARD ENTERED A CLOSED SESSION ON THURSDAY, NOVEMBER 17, 2022 AT 1:48 P.M. TO CONSIDER A MATTER OF FLOCK SAFETY SINCE THE ISSUE INVOLVED A FACTUAL DETERMINATION UNDER G.S. 74D-2(a)(2).

PRESENT FOR FLOCK SAFETY WERE MIKE MOLINA, GENERAL COUNSEL, AND RYAN L. BEAVER, A PARTNER WITH THE LAW FIRM BRADLEY ARANT BOULT CUMMINGS, LLP, CHARLOTTE, NC.

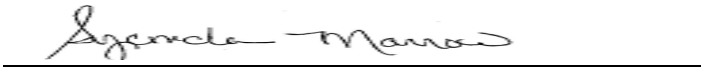
PRESENT, IN ADDITION TO THE BOARD MEMBERS, WERE DIRECTOR PAUL SHERWIN, FIELD SERVICES SUPERVISOR KIM ODOM, INVESTIGATOR GEORGE DANIELS, BOARD SECRETARY SYCONDA MORROW, AND BOARD LEGAL COUNSEL JEFF GRAY.

FLOCK SAFETY EXPLAINED ITS BUSINESS MODEL AND THE APPLICATION OF, AND USES FOR, ITS PRODUCT, AND EXPLAINED ITS VIEW OF THE BOARD'S LAW AND WHY IT DID NOT APPLY TO THEM. THE SCOPE OF G.S. 74D-2(a)(2) WAS DISCUSSED AND DEBATED AT

LENGTH. THE BOARD MEMBERS VIEWED FLOCK SAFETY'S WEBSITE AND ITS ASSERTIONS REGARDING THE SYSTEM IT SELLS AND HOW IT CAN BE USED.

Closed Session Adjourned: 2:40 P.M

Paul Sherwin, Director



Syconda Marrow, Board Secretary